Procedure for new drivers:

As part of the Feyzin site safety measures, the procedure for welcoming is described below.

A new driver is a driver who has never loaded in the Refinery and who is not registered in the system.

Any access request for a new driver must be sent at least 8 days before loading day with a copy of valid two-sided ID.

Please follow the below process:

- 1. The haulier has to send an email to the generic address VEXP: rc.lst-rfz-vexp@total.com which precises the name and identity of the driver (including UN number) and a copy of the valid two-sided ID (a driver's license is not considered as identification).
 - N.B.: the subject of the email has to be: "New driver" + name of the driver
- 2. Before the first effective loading of the driver concerned and at least the day before the scheduled date, the applicant will send an email to the VEXP generic address: rc.lst-rfz-vexp@total.com to specify:
 - The name of the carrier
 - The name of the driver, a copy of his ADR card will be attached
 - The date of loading and the loaded product (or loading area)
 - A copy of the confirmation email will be attached
 - Optionally, if the information is known, the registrations of the combination can be specified
- 3. By return of mail, a confirmation will be sent to the applicant
- 4. On the arrival for the first loading, the driver must report to the operator in position before passing on the weighbridge