

**TOTAL RAFFINERIJ NEDERLAND (ZR)**

LUXEMBURGWEG 1, 4456 TM NIEUWDORP - (Pays-Bas)

GPS: 51.4492360 ; 3.7271250

SITE / GENERAL REMARKS	ADMISSION HOURS	The truckloading site is open 24/7 for all products.
	LANGUAGE	At least English. And Dutch. Other languages are not spoken. When driver can nor communicate in English he or she will not granted permission to the truck loading sites
VEHICLES	ACCEPTED VEHICLES	Single and multiple compartments trailers. Tank openings should be 500 mm.
	RESTRICTIONS	Yes : Loading of ISO containers is not possible. Loading bay is not suitable for ISO containers.
	FITTINGS	As per ADR requirements.
	MISCELLANEOUS	None
LOADING	LOADING MODE	Top loading
	WEIGHBRIDGE	Pre weighing is mandatory for creating a loading order. Post weighing only on request.
	FLOWMETER	Yes (Type: Calibrated Coriolis gauges which are checked annually.)
CHECKING	CLEANING CERTIFICATE	No applicable. Cleaning of truck is the sole responsibility of TotalEnergies
	QUALITY CHECKS	Yes. On a daily basis.
	SHORE TANK TEMPERATURE	Yes. Alarm setting. Maximum storage temperature is 50° C
	SAMPLING	Yes. Shore tank on a daily basis.
MISCELLANEOUS	EQUIPEMENT	<b>Mandatory:</b> Truck & Trailer will be equipped with NEDAP transponders. The driver receives a personal card with personal code. Expiration dates of certificates is checked automaticcal
	APPOINTMENT	New drivers have to be announced at least one week in advance. ZR will reply when new driver is welcome. New vehicles have to be announced at least one day in advance. In both cases the driver should not call before 10:00 hrs.
	REGISTRATION	New drivers and vehicles per mail to: <a href="mailto:ZR.DispatchEngineer-Offsites@zrefinery.nl">ZR.DispatchEngineer-Offsites@zrefinery.nl</a>
	DOCUMENTARY BUNDLE	After loading the driver receives two copies of the transport documents and Quality certificate. Custom papers only when applicable. A CMR will not be handed over.
	SEALING	Not applicable for Xylene  Discharging is not possible when weight of truck is exceeded. Exceeding maximum weight will be monitored and corrected at the weigh bridge when driver enters data for loading.
	MISCELLANEOUS	Product availability @ <a href="http://www.zeelandrefinery-arrivals.nl/home/truckloading">http://www.zeelandrefinery-arrivals.nl/home/truckloading</a>  Safety training for drives @ <a href="https://zr.helxworks.eu/bezoekersinstructie">https://zr.helxworks.eu/bezoekersinstructie</a> . Safety training is valid for 3 years. At the Guards is also possible